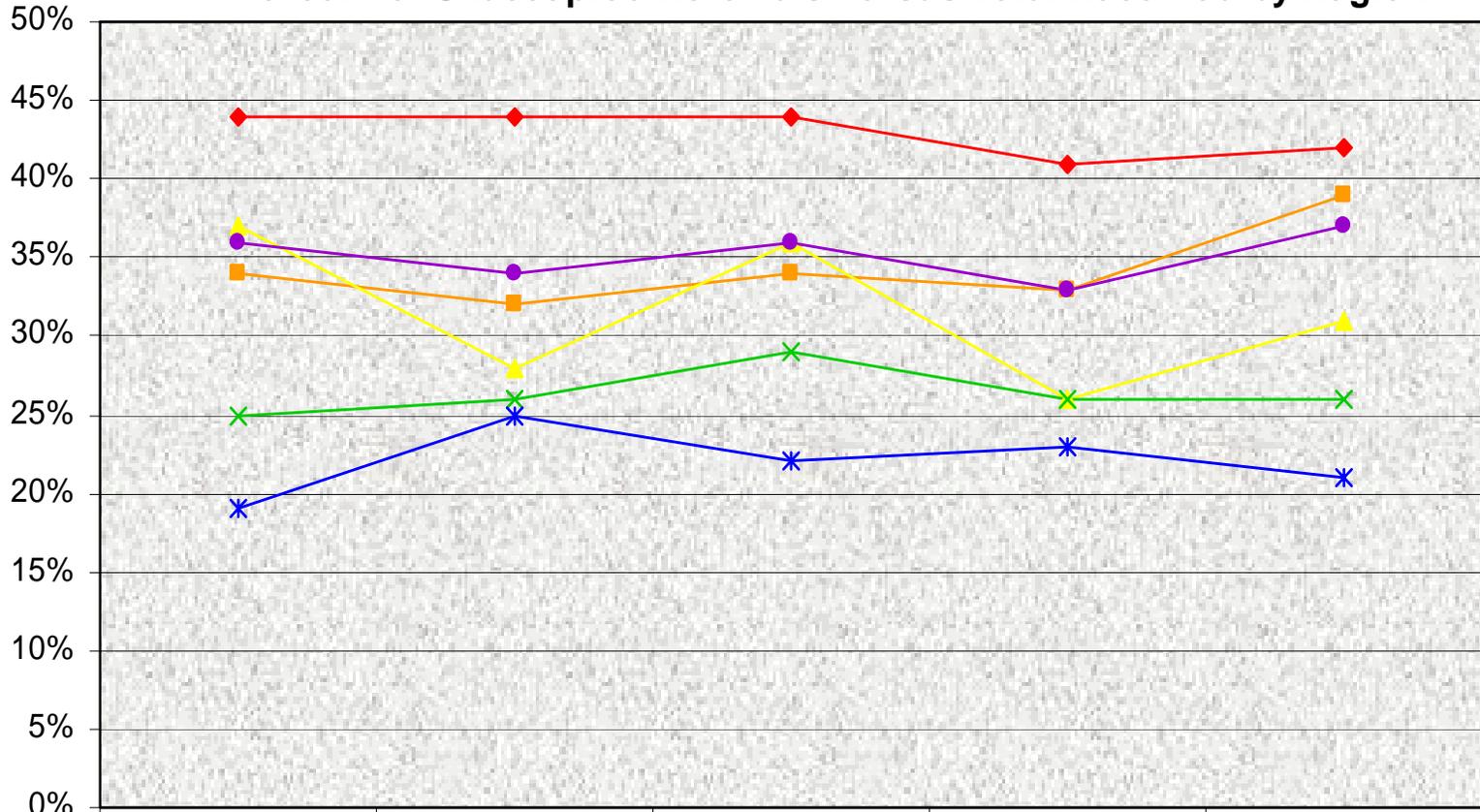


Percent of Unaccepted Referrals Versus Total Received by Region



	2nd QT FY06	3rd QT FY06	4th QT FY06	1st QT FY07	2nd QT FY07
◆ Northern	44%	44%	44%	41%	42%
■ Salt Lake	34%	32%	34%	33%	39%
▲ Western	37%	28%	36%	26%	31%
× Eastern	25%	26%	29%	26%	26%
* Southwest	19%	25%	22%	23%	21%
● Division	36%	34%	36%	33%	37%